

Tenants' and Leaseholders' Forum Action and Decision Log

30th July 2015

Forum members present: Wendy Biddles (Chair), Joe Carroll (Vice Chair), Redvers Forryan, May Jones, Peter Hookway, Gwen Clifford, Janet Statham

Also attended: Ellen Watts, Suki Supria, Tim Draper, Russell Taylor

Apologies: Paresh Shah, Moussa Rugerinyange, Pauline Lowey, Ebrahim Jassat, Jean Williams, Helen McGarry, Dipesh Joshi

Actions outstanding from previous meetings

No.	Action	Progress
1	Suki Supria and Gurjit Minhas to attend a future meeting to provide an update on the Tenancy Management Review	To be arranged when the findings from the review are ready to be presented.

Actions and decisions from the meeting on the 30th June 2015

No.	Agenda item	Actions and decisions
2	Action log update	<ul style="list-style-type: none"> • Officers have been advised that taxi drivers are unable to text reps to advise them they are on their way to pick them up for meetings. The taxi situation will be monitored and any issues will be addressed through the complaints procedure. • A list of new Councillors and wards to be re-sent to May Jones, Peter Hookway and Janet Statham. • It was confirmed that a breakdown of costs for improvement work in Beaumont Leys was sent out with last meetings action log, as requested by Forum reps. • Julia Keeling confirmed that the Council have been given £3.3m to complete one for one Right to Buy replacements. If this money is not spent it has to be paid back to the Government. • Copies of the revised 'Terms of Reference' and the 'Code of Conduct' were handed out with the request to sign, date and bring back to the next meeting. • Copies of the kitchen & Bathroom programme for respective areas were distributed, as requested by Forum reps • Tim confirmed that Tom Shardlow from Customer Services would be invited to the next meeting at the request of the Forum. • Recruitment for the two Forum rep vacancies will take place at

		the end of July.
3	Communal cleaning presentation	<p>Suki Supria gave feedback on the recommendations of the Housing Scrutiny Task Group into communal cleaning. Members praised the work undertaken and the involvement of the Tenants' Forums.</p> <ul style="list-style-type: none"> • Suki to set up a working group to take forward the recommendations. Red, May, Wendy and Joe volunteered to be part of this group.
4.	1% rent reduction	<p>Suki Supria discussed the Chancellor's summer budget where he announced that council house rents will be cut by 1% each year for the next four years. Suki gave out a letter from Councillor Connolly which highlighted the implications of this to the housing service in Leicester. We will get £2.2m less income next year, rising to £11.8m less in 2019-20, a reduction of 12.9% compared to what we expected. As a result of this Ann Branson is planning to undertake a Spending Review Phase 3. Councillors will be faced with some very difficult decisions about future services to our tenants and how we invest to look after our council house stock and the estates.</p> <ul style="list-style-type: none"> • Consultation to take place with the Tenants Forum as to what their priorities are going forward, in light of the reduced income.
5.	Braunstone area presentation	Ellen Watts gave an overview of the area she manages and the improvement work undertaken. No actions arising.

6.	Forum satisfaction results	<p>Tim presented the results from the Tenants' Forum satisfaction questionnaire carried out at the last meeting. Overall members were happy with the way the Forum was run and their involvement in it.</p> <ul style="list-style-type: none"> • An action plan will be developed as a result of the feedback to make improvements.
7.	Local Involvement	<p>Joe gave an overview of his local involvement activities, especially the joint working with his Area Manager. No actions arising.</p>
8.	Tenant involvement budget	<p>Members of the Forum had asked for a breakdown of the tenant involvement budget. In the absence of Helen McGarry it was agreed that this item would be deferred to the next meeting.</p>
9.	Any other business	<ul style="list-style-type: none"> • Wendy requested that three members of the Form be taken to every external involvement event. Wendy to raise this with Helen McGarry at their next meeting. • A briefing note on the progress of the Responsive and Planned Repairs Improvement Project was distributed. Members queried why sealed bathroom light fittings would be replaced for people over 65 and not 60. Clarification to be sought from Tony Waterfield • Members requested direct telephone numbers for their Estate Management Officers. • It was proposed that Forum members attend Ward meetings to promote the work and successes of the Forum. Helen McGarry to investigate this request.

Next meeting date	Date: 24th September 2015 Time: 1.00pm – 4.00pm Venue – Town Hall Room 1.24
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